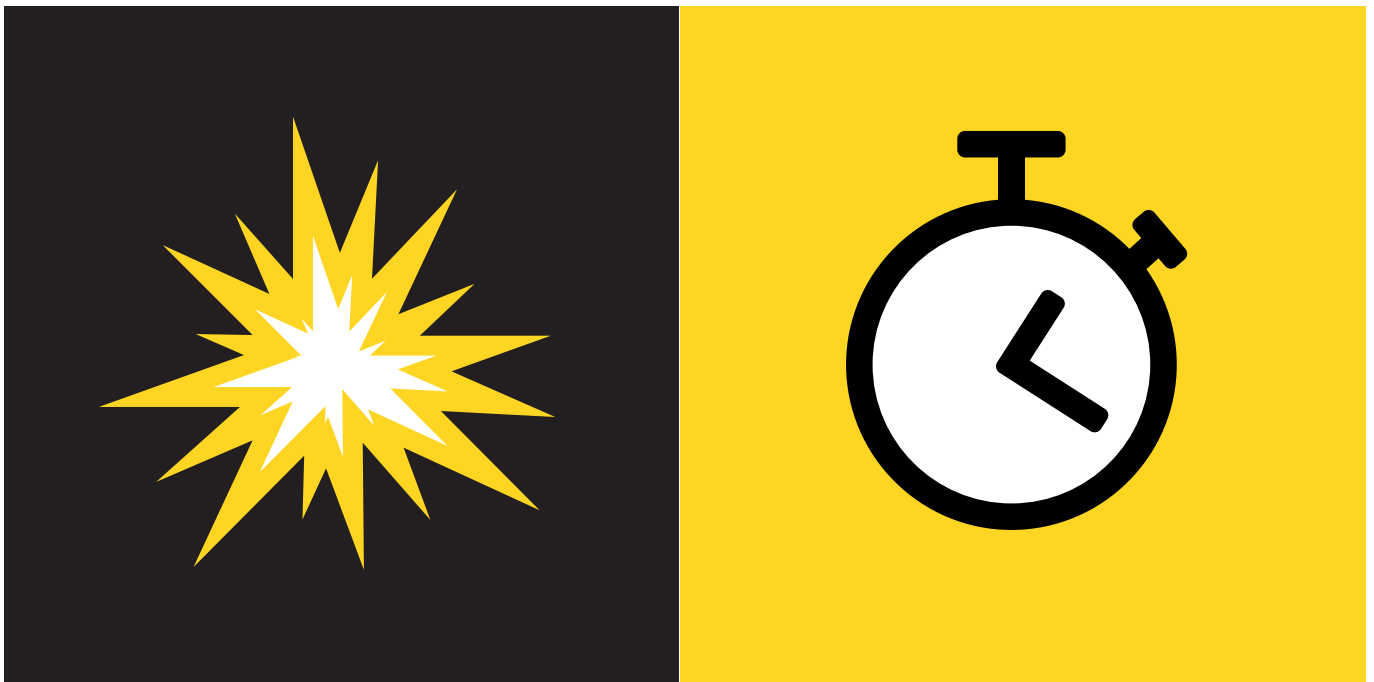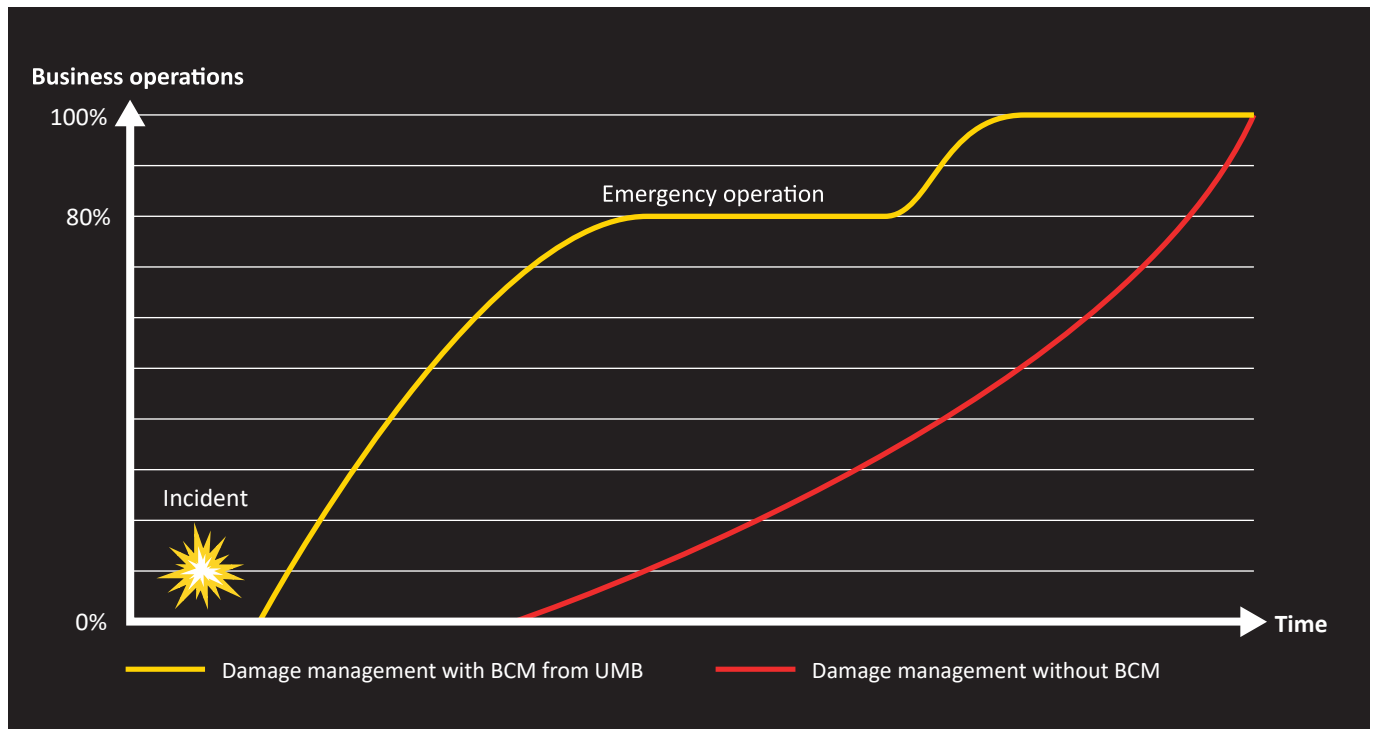# Business & IT Services Continuity Management: Because Each Unproductive Minute is Expensive.

How long will it take for your business operations to return to full performance after a loss event? Business & IT service continuity management (BCM & ITSCM) aims to prepare and safeguard your critical business processes in the event of an incident. To do this, we identify risks and analyze their potential impact. Using the findings from the analyses, we can create contingency plans to enable you to return to normal operations as quickly as possible after an incident.

Business continuity management (BCM) is a process that helps you prepare for unexpected disruptions. It enables you to respond quickly to events such as natural disasters, power outages or cyberattacks.

The goal of BCM is to minimize the impact of an interruption to your business-relevant processes and quickly restore normal operations. The process involves identifying potential risks, developing plans to mitigate those risks, and regularly reviewing and updating those plans to ensure they remain effective.

Business operations chart showing:
- 100%, 80%, 0% on vertical axis (Business operations)
- Time on horizontal axis
- Incident
- Emergency operation
- Damage management with BCM from UMB
- Damage management without BCM

UMB's BCM methodology

We will help you to identify your critical business processes and the associated weaknesses and define customized solutions with the help of our experienced colleagues and clever tools. For this purpose, we will create:

- a business impact analysis,
- a business continuity strategy,
- business continuity plans,
- crisis and emergency managment plans.

Thanks to our many years of experience in the field of BCM & ITSCM, we can help you analyze and create your personal BCM and ITSCM.

Your advantages
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- **Increased resilience:** By identifying potential risks and developing mitigation plans, you will be able to better withstand disruptions and maintain operations during emergencies.
- **Reduced downtime:** Quickly resume normal operations after an interruption.
- **Cost savings:** We help avoid costly disruptions and minimize the financial impact of an emergency. This can reduce the need for emergency resources, minimize damage to equipment and facilities, and prevent the loss of customers.
- **Enhancing your reputation:** With effective BCM, you can demonstrate to stakeholders and regulators that you are able to effectively manage risks and keep operations running without interruptions.

Want to feel secure all around?
Contact us!

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We are happy to answer your questions about business & IT services continuity management.

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